



VA

U.S. Department
of Veterans Affairs

My VA Health



Do you use My HealtheVet?

If you use My HealtheVet to manage your care at the Roseburg VA Health Care System, you will need to use a new patient portal, My VA Health, when VA's new electronic health record system goes live on June 11, 2022. This includes refilling and renewing your VA prescriptions, messaging your VA health care teams, accessing your VA health records and scheduling your VA health appointments.

This change will only affect you if you use My HealtheVet.



Scan this code
to learn more.

Accessing My VA Health

My VA Health requires a My HealtheVet **Premium** account to access the new patient portal.

How to Upgrade to a **Premium** Account

Option 1: You can use your DS Logon or ID.me account to upgrade your My HealtheVet account to **Premium** online by visiting <http://www.myhealth.va.gov/premium> and following the steps listed to get a **Premium** account.

Option 2: You may also upgrade your account using a video conference from home, or in person at a local VA facility. You can contact your VA facility and ask for the My HealtheVet coordinator to set up a time to upgrade your account. To upgrade a My HealtheVet account to **Premium** status in person, you will need to:

- Be a VA patient and have an active My HealtheVet account
- Accept the current My HealtheVet Terms and Conditions
- Provide a current primary government-issued photo identification (ID)
- Provide a secondary form of ID if your primary ID does not match your official VA medical record (such as a recent name change)

Learn more about My VA Health and how to access the new online patient portal at <https://www.va.gov/roseburg-health-care/programs/electronic-health-record-modernization/>.

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